Gmail

Bob Lang <rglang80@gmail.com>

New Property Manager Introduction

1 message

Universal Property Management <universalpropmgmt-mail-system@universalpropmgmt.mailer.appfolio.us> Tue, May 14, 2024 at 2:13 PM
Reply-To: Universal Property Management <0fb8ba2e17e432914df37a78ae24ce3fd81bfcfeb3673d033aa66d7e4cab2f55@universalpropmgmt.mailer.appfolio.us>
To: rglang80@gmail.com, langrsh@yahoo.com

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UNIVERSAL
PROPERTY MANAGEMENT

Dear Condo Owners,

We hope this letter finds you in good health and high spirits. We are writing to inform you of some important changes in the management of our properties in Mount Washington Valley. We have recently hired a new property manager who will be working alongside our existing team to enhance the management and maintenance of your association.

We are delighted to introduce **Charlotte Modrzynski** as our newest addition to the management team. With her experience in hospitality and a deep understanding of the unique needs and challenges of this community, we are confident that she will bring a fresh perspective and valuable expertise to our managed properties.

Charlotte will be responsible for overseeing various aspects of property management, including maintenance, repairs, resident communication, and ensuring that your property remains in top-notch condition. She will work closely with me to ensure we maintain the high standards we have set for your community.

To facilitate effective communication with both property managers, we have also established a new email address that can be used to reach out to us. From now on, we kindly request that you direct any inquiries, concerns, or requests to **mwv@upmanagement.org** or through Appfolio. This consolidated approach will streamline communication and enable prompt responses to your queries. Should a phone call be more convenient our office hours are **Monday through Friday 9:00 AM to 5:00 PM** and we can be reached at the following numbers: **Ted - 603-957-4220** or **Charlotte 603-722-6440**.

We encourage you to extend a warm welcome to Charlotte and embrace this positive change.

Thank you for your attention, and we look forward to working together with Charlotte to create an even more vibrant and well-maintained community.

Sincerely,

Ted Jendzejec
Property Manager
Universal Property Management